

| Project title | Project/accountable lead | Ofsted said we need to improve... | Reference | During 2022/23 we will... | Our children, young people & their families will... | Expected completion by | Link to delivery plan | Delivery Lead | Governance | After 3 months we will have... | After 6 months we will have... | After 9 months we will have.... | After 12 months we will have... | |
|--------------------------------------|--------------------------|--|-----------|---|---|------------------------|-----------------------------------|-------------------|--|--|---|--|--|--|
| ILACS 1.0 Supervision records | Claire Cartwright | the quality of case supervision records, to ensure a consistent focus on planning for all children | ILACS 1.1 | Update documentation to distinguish between Key Decisions and supervision and ensure reflective discussion recorded | be able to understand the rationale of decision making and progress of their plans. | 30.04.2023 | Policies & procedures workplan | Hayley Edwards | Embedding Transformation project | Identified all relevant forms and templates | Made relevant changes to forms and templates | Trained workforce | | |
| | | | ILACS 1.2 | Review and update the supervision policy | Be able to experience timely achievement of outcomes. | 30.04.2023 | Policies & procedures workplan | Jennie Arries | | Completed initial review | Launched revised policy | Trained workforce | | |
| ILACS 2.0 Recording | Claire Cartwright | the maintaining of timely recording on children's case files, to accurately reflect children's experiences | ILACS 2.1 | Review and update our recording policy | Understand their journey through various processes. | 30.04.2023 | Policies & procedures workplan | Jennie Arries | | Completed initial review | Launched revised policy | Trained workforce | | |
| | | | ILACS 2.2 | Rebalance district resources to respond to changing demand | receive good quality support to achieve good outcomes. | 30.04.2023 | | Claire Cartwright | | Completed case load analysis | Responded to pressure points | Put processes in place to regularly review resources vs demand | | |
| | | | ILACS 2.3 | Improve Business Support team's capacity to support timely recording | receive good quality support to achieve good outcomes. | 31.07.2023 | Business Support Improvement Plan | Victoria Holt | Held focus groups to identify improvements | Embedded a training & CPD offer and planned process improvements | Completed priority process improvements | Improved communication and have manageable workloads that address demand | | |
| ILACS 3.0 Auditing | Jenny Herbert | the effectiveness of the audit process, to improve outcomes for children | ILACS 3.1 | Enhance our Quality Assurance Framework | benefit from services that continually improve | 30.04.2023 | Link to IPET QA plan | Amy Sales | IPET plan progress reporting and quarterly inspection prep meeting | Revised our approach to audit selection & moderations | Improved the triangulation of information to assess quality & identify learning | Quarterly reporting that leads to improved practice | N/A | |
| | | | ILACS 3.2 | Improve and embed a more robust approach to auditing and moderation | | 30.04.2023 | | Amy Sales | | Revised audit forms to more clearly include voice of the child | Increased the number & effectiveness of moderations | Evidence of moderations improving audit practice | N/A | |
| ILACS 4.0 Performance data | Jenny Herbert | our performance data, ensuring it is used effectively to improve social work practice | ILACS 4.1 | Improve our approach to producing data for inspection | | 30.04.2023 | Link to IPET data plan | Craig Woods | | Automated more reports to allow more frequent scrutiny | PowerBI reports that highlight gaps in data & automated remaining lists | Worked with business support to complete data validation regularly | N/A | |
| | | | ILACS 4.2 | Develop Power BI to enable access to more information to improve social work practice | | 31.07.2023 | | Craig Woods | | Completed comparison of PowerBI and the ChAT data | Developed revised visiting dashboard & improved care leaver reporting | Developed missing & PLO dashboards | Reviewed access and use of dashboards with practitioners | |